

Enabling Pop-ups/Clear Cache & Cookies – by browser

Campus Solutions 9.2

Google Chrome

To see **blocked pop-ups for a site**, follow the steps listed below:

1. On your computer, open Chrome.
2. Go to a page where pop-ups are blocked.
3. In the address bar, click Pop-up blocked .
4. Click the link for the pop-up you want to see.
5. To always see pop-ups for the site, select Always allow pop-ups and redirects from [site] > Done.

To **manually allow pop-ups from a site**, follow the steps below:

1. On your computer, open Chrome.
2. At the top right, click More  > Settings.
3. At the bottom, click Advanced.
4. Under "Privacy and security," click Site settings.
5. Click Pop-ups and redirects.
6. At the top, turn the setting to Allowed or Blocked.

To **Allow/block all pop-ups**, follow the steps below:

1. On your computer, open Chrome.
2. At the top right, click More  > Settings.
3. At the bottom, click Advanced.
4. Under "Privacy and security," click Site settings.
5. Click Pop-ups and redirects.
6. At the top, turn the setting to Allowed or Blocked.

To **clear Cache and Cookies**, follow the steps below:

1. On your computer, open Chrome.
2. At the top right, click More .
3. Click **More tools** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

Internet Explorer

To Allow/block all pop-ups, follow the steps below:

1. Open Internet Explorer, select the **Tools** button , and then select **Internet options**.
2. On the **Privacy** tab, under Pop-up Blocker, select or clear the **Turn on Pop-up Blocker** check box, and then select **OK**.

To Allow/block all pop-ups, follow the steps below:

1. Open Internet Explorer, select the **Tools** button , and then select **Internet options**.
2. On the **Privacy** tab, under **Pop-up Blocker**, select **Settings**.
3. In the **Pop-up Blocker settings** dialog box, the **Show Notification bar when a pop-up is blocked** check box will be checked if you want a notification of a pop-up. Clear this checkbox if you choose to not see notifications.
4. Select **Close**, and then select **OK**.

To clear Cache and Cookies, follow the steps below:

1. Open Internet Explorer 11
2. Click the Settings icon (top right corner)  and click **Safety**
3. Click **Delete browsing history**
4. Check the **Temporary Internet files and website files** option
5. Click **Delete**
6. A confirmation message should appear.

Mozilla Firefox

To see blocked pop-ups for a site, follow the steps listed below:

1. On your computer, open Firefox.
2. Go to a page where pop-ups are blocked, it will be noted with a  in the address bar.
3. Under the address bar, click Pop-up blocked .
4. You will be given the following options to choose from:
 1. Allow/block pop-ups for this site
 2. Edit Pop-up Blocker Options...
 3. Don't show this message when pop-ups are blocked.
 4. (show the blocked pop-up)

To access pop-up blocker settings, follow the steps below:

1. Click the menu button  and choose .
2. Select the Privacy & Security panel.
 1. Under the **Permissions** section, uncheck the box next to **Block pop-up windows** to disable the pop-up blocker altogether.
 2. A click on  opens a dialog box with a list of sites that you want to allow to display pop-ups.
 3. The dialog box offers you the following choices:
 - **Allow**: Click this to add a website to the exceptions list.
 - **Remove Site**: Click this to remove a website from the exceptions list.
 - **Remove All Sites**: Click this to remove all of the websites in the exceptions list.

To clear Cache and Cookies, follow the steps below:

1. Click the menu button  and choose .
2. Select the Privacy & Security panel.
3. In the **Cookies and Site Data** section, click .
4. Remove the check mark in front of *Cookies and Site Data*.
5. With *Cached Web Content* check marked, click the  button.
6. Any changes you've made will automatically be saved.

Apple Safari

To see blocked pop-ups for a site, follow the steps listed below:

1. Open Safari
2. Go to a page where pop-ups are blocked, it will be noted with an icon  in the address bar.
3. Click the pop-up icon to allow pop-up windows for the current website.

To manually allow pop-ups from a site, follow the steps below:

1. Open the Safari app if you have not done so already, then navigate to the web site you want to enable popups for.
2. Pull down the “**Safari**” menu and choose “**Preferences**”
3. Select the “**Websites**” tab then click on “**Pop-Up Windows**” from the left side menu
4. Locate the website URL in the list, then click the dropdown selection menu next to that URL and choose “**Allow**”

To Allow/block all pop-ups, follow the steps below:

1. From the Safari menu, choose **Preferences...** and click the **Websites** tab.
2. Click the “**Pop-up Windows**” on the left side menu.
3. Look for the dropdown selection menu next to “**When visiting other websites**” and choose your option.

To clear Cache and Cookies, follow the steps below:

1. Click **Safari**
2. Click **Preferences**
3. Select **Privacy**, then click **Manage Website Data**
4. Select **Remove All**, then **Remove Now**.

5. Click **Safari**
6. Click **Preferences**
7. In the **Preferences** window, click the **Advanced** tab and make sure the checkbox next to "Show Develop menu in menu bar" is selected.
8. Select **Develop** in the menu bar on the top of the screen and click **Empty Caches**.