

## **Wireless FAQ:**

### **How do I get started using Wireless?**

An official BSC wireless network is available in several locations on the BSC Campus. This allows BSC students, faculty and staff with mobile computing devices to use the campus network and the Internet without an Ethernet cable.

If your mobile device is equipped with a wireless network card, and you are in range of the wireless signal, you can access the internet via the “BSC Wireless” or “BSC Dormitories” network connections.

### **Where can I access the wireless network?**

Wireless is available in most buildings on campus, including the Annex, Jack Science Center, Leach Music Center, Library, Lidstrom Hall, NECE (except for the 4<sup>th</sup> floor), Schafer Hall, Student Union, Swensen Hall, Sykes Success Center, Werner Hall, and the East end of the Technical Center.

Areas that currently do not have wireless include the Allied Health Building, Alumni House, Armory, Mechanical Maintenance Building, and the West end of the Technical Center.

### **What is the difference between “BSC Wireless” and “BSC Dormitories” networks?**

The “BSC Wireless” is available everywhere on campus where there is a wireless signal. The “BSC Dormitories” is a separate network used by dormitory residents.

### **Will the wireless network replace the wired network?**

No. Wireless is intended for use with mobile devices. The wired network is still much more reliable, faster, and more secure than wireless. We will continue to wire offices, computer labs, and other dedicated work areas. An example of when to use the wired or wireless network is a faculty or staff member may use a laptop connected to the wired network on their desks. But when going to a meeting in a wireless-covered room they can use the wireless network to access files, view Web pages, etc.

### **How can I access the wireless network?**

Once you turn on the wireless option on your mobile device, if you are in a building where there is a wireless signal you should see the “BSC Wireless” network as an option. If you are in one of the dormitories you should see “BSC Dormitories” as an option. Once you have connected to either the “BSC Wireless” or “BSC Dormitories”, open up your browser. It should first direct you to a page “Welcome to the BSC Campus Network”. See the following document which gives detailed instructions on how to log onto the campus network, and download and install the policy key:

<http://www.bismarckstate.edu/computers/faq/AccessNetwork.pdf>

### **How do I get a current version of Anti-Virus software?**

You can obtain and install McAfee Anti-Virus software through the NDUS by going to the following web page: <https://secure.ndsu.nodak.edu/itssec/softwaredownload/>. The username and password to log into the site are the same as you use to log into your BSC email account. McAfee Anti-Virus software is free to all students and employees of the NDUS.

NOTE: If you have a previously installed version of Anti-Virus software, you will need to un-install the software before installing the McAfee Anti-virus software.

### **Where do I go if I have further questions?**

Please call the BSC Help Desk at (701) 224-5442 or stop by the BSC Help Desk located in Schafer Hall room 129 if you have any more questions concerning wireless connections.

#### **Reference:**

Portions of this document are drawn from those developed by North Dakota State University.